



August 27, 2009

Jeff Fernandes,
Chair
College of Opticians of Ontario,
85 Richmond St. W. Suite 902
Toronto, Ontario
M5H 2C9

Dear Mr. Fernandes:

As you are well aware, the Opticians of Ontario have followed with concern the legal saga of Mr. Bruce Bergez and the Great Glasses dispensaries. We appreciate the frustration experienced by the College of Opticians of Ontario in having to wait for the court challenges to take their natural course. However, the Supreme Court has now denied Mr. Bergez's request to have his appeal heard. Opticians are still waiting for the COO to take action to stop the unregulated dispensing that continues to take place in the Great Glasses locations.

A review of the COO website under the 'discipline' page indicates the College's registration committee heard Mr. Bergez' request for reinstatement of his registration and that his request was denied. The College is well aware based on Mr. Bergez' testimony to the Registration Committee, that unauthorized practice is taking place in all of the Great Glasses locations. Further the College has heard and dealt with several instances of unauthorized practice in 2009 none of which were relative to the Great Glasses dispensaries. Clearly the College understands their very important mandate in these cases. This begs the question of why the College cannot act with similar expediency to deal with the Great Glasses dispensaries.

Ontario Opticians are concerned about the mockery Great Glasses has made of the Opticians Act and about the erosion of their professional profile with

the public. Moreover Ontario Opticians have experience considerable economic disadvantage from the unfair competition posed by Great Glasses. This situation is causing a great deal of stress particularly for Opticians in the Great Glasses catchment areas. This is also a grave concern of Canadian Opticians.

Ontario Opticians have waited for due process to take place. The court system has finally done its job. Ontario Opticians are now waiting for the COO to do its job. With respect it's not an overstatement to say that Ontario Opticians have lost confidence in their regulatory scheme.

We are requesting at this time that the COO provide us with an update on the status of the COO's actions to put an end to this apparently never ending story of regulatory defiance. We do not believe it is unreasonable to request a timely response to this request and ask that the COO respond to us within three weeks.

Yours truly,

A handwritten signature in blue ink, appearing to read "Robert Dalton".

Robert Dalton R.O.
President OAC

A handwritten signature in black ink, appearing to read "Lorne Kashin".

Lorne Kashin R.O.
Interim President OOA

cc. Caroline MacIsaac-Power, Registrar