

# CONNECT SUMMIT

September 19<sup>th</sup> & October 3<sup>rd</sup>, 2021 | Up to 9 CE Credits | OAC Members & Students: FREE | Non-members: \$40.00+tax (French Presentations ONLY: \$25.00+tax)

## SUNDAY, SEPTEMBER 19<sup>th</sup>, 2021 | Up to 4 CE Credits

8:00 am - 1:30 pm Pacific Time | 9:00 am - 2:30 pm Mountain Time | 10:00 am - 3:30 pm Central Time  
11:00 am - 4:30 pm Eastern Time | 12:00 pm - 5:30 pm Atlantic Time | 12:30 pm - 6:00 pm in NFLD

### The Opticians of Manitoba (OOM) Annual General Meeting 9:00 am to 10:00 am CT (10:00 am to 11:00 pm ET)

All Opticians licensed in Manitoba are invited to attend the OOM AGM which will take place before Connect Summit.

11:00 am to 12:00 pm ET

#### Digital Eye Strain In A Global Pandemic

Presented by Amy Chow and sponsored by Coopervision

NACOR #110.504: 1 CL | COO: Self Directed

CCP: 8.1, 10.1, 10.2 | OODQ: Pending | CCOA: 1 hour

1:30 pm to 2:30 pm ET

#### Dry Eye Part 1

Presented by Dr Jonathan Ankle and sponsored by OAC

NACOR #110.505: 1 EC | COO #3956: 1 EG/CL/RF

CCP: 6.2, 7.1, 10.1, 11.3 | OODQ: Pending | CCOA: 1 hour

12:00 pm to 1:00 pm ET

#### Xtractive New Generation

Presented by Dr. Kiran Ramesh and sponsored by Transitions

NACOR #110.499: 1 EG | COO: Self Directed

CCP: 7.1, 8.1, 9.1 | OODQ: Pending | CCOA: 1 hour

**This presentation will be available in French and on-demand between September 19 and October 3, 2021.**

2:30 pm to 3:30 pm ET

#### Customer Service Recovery

Presented by Trudi Charest and sponsored by Marketing 4 ECPs

NACOR #110.510: 1 RF | COO #3964: 1 PG

CCP: 1.1, 2.2, 3.7, 4.6, 7.1, 7.2 | OODQ: Pending | CCOA: 1 hour

1:00 pm to 1:30 pm ET

#### Break

3:30 pm to 4:30 pm ET

#### Interview With Simon Robert

Presented by Simon Robert, Robert Dalton and sponsored by Essilor

**This presentation will be available in French and on-demand between September 19 and October 3, 2021.**

## SUNDAY, OCTOBER 3<sup>rd</sup>, 2021 | Up to 5 CE Credits

8:00 am - 1:30 pm Pacific Time | 9:00 am - 2:30 pm Mountain Time | 10:00 am - 3:30 pm Central Time  
11:00 am - 4:30 pm Eastern Time | 12:00 pm - 5:30 pm Atlantic Time | 12:30 pm - 6:00 pm in NFLD

11:00 am to 12:00 pm ET

#### Clinical Troubleshoot for the Problematic Rx

Presented by Sophia Leung and sponsored by Vision Rx Lab

NACOR #110.512: 1 EC | COO #3972: 1 EG/CL/RF

CCP: 6.1, 7.1, 11.3, 2.1.1, 2.1.2, 2.1.3, 2.1.4, 2.1.5, 3.1.1, 4.1.1, 4.1.2, 4.1.3 | OODQ: Pending | CCOA: Pending

2:30 pm to 3:30 pm ET

#### Xtractive Polarized

Presented by Dr. Parker and sponsored by Transitions

NACOR #110.496: 1 EG | COO: Self Directed

CCP: 7.1, 9.1 | OODQ: Pending | CCOA: 1 hour

**This presentation will be available in French and on-demand between September 19 and October 3, 2021.**

12:00 pm to 1:00 pm ET

#### Dry Eye Part 2

Presented by Dr Jonathan Ankle and sponsored by OAC

NACOR #110.506: 1 EC | COO #3957: 1 EG/CL/RF

CCP: 3.5, 6.2, 7.1, 8.1, 10.1 | OODQ: Pending | CCOA: 1 hour

3:30 pm to 4:30 pm ET

#### Finessing the Pediatric Eye Exam

Presented by Jeffrey Locke and sponsored by OAC

NACOR #110.513: 1 EC | COO #3973: 1 EG/CL/RF

CCP: 7.1, 11.1, 11.2, 11.3, 11.4, 2.1.8, 2.2.1, 2.5.3, 2.5.4 |

OODQ: Pending | CCOA: Pending

1:00 pm to 1:30 pm ET

#### Break

1:30 pm to 2:30 pm ET

#### Building Long-Lasting Client Relationships

Sponsored by Care 1

NACOR #110.511: 1 RF | COO #3969: 1PG | OODQ: Pending

CCP: 4.2, 4.3, 4.4, 7.1, 1.1.11, 1.7.1 | CCOA: Pending

FOR MORE INFORMATION AND TO REGISTER  
[\*\*CLICK HERE\*\*](#)